

Long Term Care Leadership Institute First Line Nurse Manager Program

Objectives

- Identify First Line Manager competencies
- Examine scope of practice
- Interpret Myers-Briggs, personality traits and leadership styles
- Define supervision
- Assess their skill levels in the supervisory competencies
- Identify ways to improve the work environment and set a positive tone
- Evaluate documentation models
- Demonstrate knowledge of how documentation affects reimbursement and regulatory compliance
- Apply time management principles into their work setting
- Apply stress management techniques into their everyday lives
- Demonstrate communication skills needed for effective leadership
- Describe effective meeting techniques
- Demonstrate coaching skills
- Conduct an effective performance appraisal process
- Demonstrate use of the problem-solving process
- Implement an investigation process for workplace incidents
- Discuss positive and negative effects of conflict
- Demonstrate techniques to resolve conflicts in the workplace
- Apply brainstorming techniques
- Describe a root cause analysis process (RCA)
- Discuss quality improvement strategies
- Demonstrate critical elements of teamwork
- Evaluate elements of teamwork