

IMPROVING CARE AND CARING: A Specialized Training in Quality Improvement for Long Term Care

The Community Health Foundation of Western and Central New York and Foundation for Quality Care are pleased to announce a quality improvement training series in the central New York region for long term care professionals.

Improving Care and Caring is focused specifically on the quality improvement needs identified by long term care professionals in central New York. The brochure outlining the course content, who should plan to attend, program dates, times and location, is enclosed. Please note the enclosed application *must be completed and returned to the Foundation for Quality Care no later than August 23, 2010* by each individual wishing to attend in order to be considered for the program. Space is limited to 60 participants and there is a nominal fee of \$30 for the entire series.

The goal of this four session program is to provide a comprehensive array of resources, skills training and educational support for health care professionals working in long term care settings. While all four days will emphasize applications for skilled nursing facilities (Track One), through the use of examples and quality measures specific to skilled nursing, Days 1 and 4, and the afternoon of Day 2 and Day 3 are relevant to all long term care professionals (Track Two) including Adult Care Facilities / Assisted Living interested in improving quality improvement skills and applications for their organization.

Participants are welcome to sign up for Track One or Track Two and organizations to register more than one team member. For participants needing continuing education units and/or contact hours, applications have been submitted and are awaiting approval.

We hope that you and the quality improvement leaders in your facility consider applying for this innovative and important workshop series. Please do not hesitate to contact the program representatives with any questions or comments. They can be reached at: Nancy Leveille, 518-462-4800 ext. 20, nleveille@nyshfa.org, or Christina Johnson, ext. 21 cjohnson@thefqc.org.

Sincerely,



Ann F. Monroe
President,
Community Health Foundation of
Western & Central New York



Richard S. Patterson, Jr.
Executive Director
Foundation for Quality Care



Nancy Leveille
Senior Director, Member Operational Support
NYSHFA; QI Specialist Program Coordinator

Location, Times & Dates:

Doubletree Hotel Syracuse
6301 State Route 298
East Syracuse, NY 130573
315-432-0200

All sessions will be held on Thursdays.

Dates:

Day 1: September 23, 2010
Day 2: September 30, 2010
Day 3: October 14, 2010
Day 4: October 21, 2010

This program has two tracks.

Track One: is designed for participants from Skilled Nursing Facilities and includes all four days from 9:00 AM - 4:00 PM..

Track Two: is designed for participants from Adult Care Facilities / Assisted Living and includes:

Day 1 & Day 4: 9:00 AM - 4:00 PM
Day 2 & Day 3: 1:00 PM - 4:00 PM

No commercial support was received for this educational activity.

Application Deadline:

August 23, 2010

Mail / Fax Completed Application
to the attention of:

Christina Johnson
Foundation for Quality Care
33 Elk Street, Suite 300
Albany, NY 12207
Tel: 518-462-4800, Ext. 21
Fax: 518-426-4051

Space for this program is limited to 60 participants. Organizations are encouraged to register more than one team member. Priority will be given to those submitting their completed application by the deadline. Registration will be confirmed after the application deadline.

This program is sponsored by the Community Health Foundation of Western and Central New York (www.chfwcnyc.org) and presented by the Foundation for Quality Care, Inc.

Program Cost:

This program is being offered to all participants for only \$30. The remaining cost of this program is being funded by the Community Health Foundation of Western and Central New York

Travel and lodging expenses will be the responsibility of the applicant or the applicant's employer.

Directions:

Information regarding directions & lodging will be provided with your confirmation letter.

Program Staff:

Nancy Leveille, RN, MS: Sr. Director, Member Operational Support, FQC/NYSHFA, has more than 25 years of executive experience in nursing and 10 years in healthcare education. Original member of the NYS QIO steering committee for LTC. Member of the American Health Care Association's Quality & Workforce Committees. Adjunct Faculty- SUNYIT School of Nursing.

Karen Morris, RN, MS: Director, Clinical & Quality Services, FQC / NYSHFA, has more than 25 years of executive experience in nursing and 10 years in healthcare education. Member of the American Health Care Association's Survey and Regulatory Committee. Adjunct Faculty- SUNYIT School of Nursing.

IMPROVING CARE AND CARING

A Specialized Training in Quality Improvement for Long Term Care

Sponsored By:



Designed and Presented by:



An Affiliate of



Program Overview

The goal of this educational program is to provide a comprehensive array of resources, skills training and educational support for health care professionals working in long term care settings.

The program has two tracks.

Track One: is for participants from Skilled Nursing Facilities and includes all four days.

Track Two: is designed for participants from Adult Care Facilities / Assisted Living and includes two full day sessions and two half day sessions.

Each of the sessions is grounded in evidence and values-based quality improvement methods and designed to provide practical tools and knowledge that can immediately be applied in long term care settings.

Continuing Education Units and / or Contact Hours:

This activity has been submitted to the New York State Nurses Association for approval to award contact hours. The New York State Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Contact Hours have also been applied for from the National Association of Long Term Care Administrator Boards.

“Improving Quality Improvement in Central New York” is a regional QI capacity building initiative that is working to create world-class, patient-centered systems of care and improved health care outcomes in the Central New York region.

Who Should Plan To Attend

This program series is for long term care professionals that have the ability to influence and improve the quality of “care and caring” in their organizations.

Individuals working in Skilled Nursing Facilities are required to attend all 4 days.

Individuals working in Adult Care Facilities / Assisted Living are required to attend two full days and two half days.

Applicants must work in a long term care setting located in the following counties: Cayuga, Cortland, Herkimer, Madison, Oneida, Onondaga, Oswego, and Tompkins.

Program Objectives

Upon completion of this program, participants will be able to:

- Identify and implement proven quality improvement tools and strategies to improve existing quality improvement efforts and programs.
- Apply new skills and knowledge to improve long term care systems management and implement best practices in resident centered care.



Course Outline

Day 1 (Full Day): 9 AM - 4 PM (ALL)

Introduction to Quality Improvement Models: Creative problem solving and root cause analysis.

Day 2 (Morning): 9 AM - 12 PM (SNF)

Utilizing Tools from the Advancing Excellence Campaign: Data collection, analysis, trending and benchmarking.

Day 2 (Afternoon): 1 PM - 4 PM (ALL)

Preventing Pressure Ulcers:

A model of collaboration across the health care continuum.

Day 3 (Morning): 9 AM - 12 PM (SNF)

CMS Quality Indicators and Measures for Skilled Nursing Facilities.

- What do they mean?
- Where do they come from?
- How can they best be managed?

Day 3 (Afternoon): 1 PM - 4 PM (ALL)

Preventing Unnecessary Hospitalizations: Trending events, improving systems and enhancing communications across the health care continuum.

Day 4 (Full Day): 9 AM - 4 PM (ALL)

Resident Centered Care: Exploration of a proven model and best practices.

Additional brochures and applications can be downloaded by visiting:
www.chfwcnny.org
www.thefqc.org

