



The Foundation For Quality Care's
Long Term Care
Leadership Institute

is sponsoring *FREE One Hour Webinars*
for Nursing Home Administrators
(Who work in NYC, Long Island, Rochester, Central & Western New York)
(Get 3 CEUs at No Cost !!!)

Monday, December 5, 2011: 1:00 PM - 2:00 PM

Sneak Preview Into The Future – ACOs:

Speaker: *Neil Murray, Esq.*
O'Connell & Aronowitz



Thursday, December 15, 2011: 1:00 PM – 2:00 PM

Satisfaction Surveys: **What do they tell us** **which we already don't know?**

Speaker: *Mary Tellis –Nyack*
VP, Quality Initiatives, My InnerView

Monday, December 19, 2011: 1:00 PM – 2:00 PM

Crisis Response Planning Protocol: **Writing Your Crisis Communications Plan**

Speaker: *Rick Patterson, Senior Director Business Development*
NYSHFA / NYSCAL

Program Offers
1 NAB CEU
Per Webinar

These programs are being offered at no cost,
thanks to grant funding through the
NYS Departments of Health & Labor –
Health Workforce Retraining Initiative.

Registration Required. Please use the attached Registration Form.

FOUNDATION FOR QUALITY CARE
Long Term Care Leadership Institute
FREE WEBINARS - REGISTRATION FORM

Name:	Title:
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Organization Name:	Organization's Telephone Number:
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Organization's Street Address:	City:	State:	Zip Code:
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E-Mail Address: <input type="checkbox"/> Home <input type="checkbox"/> Work	Organization's FAX Number:
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County Where Employed:	NYS Administrator License Number::
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Please check the Webinars you plan to attend:

- Monday, December 5, 2011 ** 1:00 - 2:00 PM: Sneak Preview: (ACOs)**
- Thursday, December 15, 2011 ** 1:00 - 2:00 PM: Satisfaction Surveys**
- Monday, December 19, 2011 ** 1:00 - 2:00 PM: Crisis Response Planning Protocol**

REGISTRATION MUST BE RECEIVED BY DECEMBER 1, 2011

Please Fax Completed Form to:

Amy Fischer
Foundation for Quality Care, Inc.
33 Elk Street, Suite 300
Albany, NY 12207

Fax: 518-426-4051

**Webinar Information will be forwarded to your attention,
prior to the start of each webinar.**