

## Location, Time and Dates:

### Batavia Holiday Inn

8250 Park Road

Batavia, NY 14020

Time: 9:00 am – 3:00 pm

#### Dates:

Session 1: Tuesday, 9/21/2010

Session 2: Wednesday, 9/29/2010

Session 3: Wednesday, 10/13/2010

Session 4: Wednesday, 10/20/2010

Session 5: Wednesday, 10/27/2010

Session 6: Wednesday, 11/10/2010

Snow date: Wednesday, 11/23/2010

Additional brochures & applications can  
be downloaded at:

[www.thefqc.org](http://www.thefqc.org)

The program is funded by the  
following grant:

NYS Dept. of Health and Dept. of Labor  
Health Workforce Retraining Initiative

No commercial support was received for this  
educational activity.

**Application Deadline:**

**August 6, 2010**



## College Credits:

*This six-week program has been submitted as a  
three credit course to the State University of  
New York - Institute of Technology.*

### Program Coordinators:

*Nancy Leveille, RN, MS*

*Sr. Director., Member Operational Support, NYSHFA*

*Karen Morris, RN, MS*

*Director, Clinical & Quality Services, NYSHFA*

*Richard S. Patterson, Jr.*

*Executive Director, Foundation for Quality Care, Inc.*

*Gayle G. Farman, MPA*

*Sr. Director of Resource Development*

*Foundation for Quality Care, Inc.*

*Please fax or mail your completed  
packet to:*

**Christina Johnson**  
Program Assistant  
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**Long Term Care  
LEADERSHIP  
INSTITUTE**

**ADVANCED  
DIRECTOR  
OF NURSING  
PROGRAM**

*Leadership:  
"The Journey  
To Excellence"*

**Funded by:**

**The NYS Dept. of Health and  
Dept. of Labor Health Workforce  
Retraining Initiative**

**In partnership with  
SUNY Institute of  
Technology**



## **Program Overview:**

It is widely accepted that Skilled Nursing Facilities (SNF) are leading providers of quality health care in the United States. Given this fact, dynamic and results oriented leaders are essential. Directors of Nursing Services must be knowledgeable and possess the skills needed to motivate and direct staff, make the most of their limited resources and keep abreast of the rapidly changing needs of the profession.

The Advanced Director of Nursing Program will provide a unique learning environment for experienced Directors of Nursing to explore their role as leaders and discover innovative practice models to increase their organization's success.

This program was developed as the next level of training in response to the overwhelming success of our original Leadership Institute course for Directors of Nursing.

## **Program Fees:**

The cost to selected participants is only \$200. The remaining cost of this program is being funded through a grant from the New York State Department of Health, Department of Labor-Health Workforce Retraining Initiative

**Travel and lodging expenses will be the responsibility of the applicant or the applicant's employer.**

## **Who Should Attend:**

*The Program is designed for **experienced** Directors of Nursing.*

*Preference will be given to nurses who graduated from the Foundation for Quality Care's "Director of Nursing" course.*

## **Program Requirements**

*Must be currently employed as a Director of Nursing in a skilled nursing facility with a minimum of 3 years experience in the Director of Nursing role.*

## **Overall Program Objectives**

Upon completion of this program, participants will be able to:

- ◆ Critique various leadership styles and their relationship to performance outcomes.
- ◆ Evaluate their current nursing department's quality improvement program and define its relationship to the organization's goals.
- ◆ Formulate systems and policies to enhance clinical and financial operations.
- ◆ Critically examine their organizations culture and its effect on workforce satisfaction and performance.

## **Course Outline:**

### **Session 1**

- ◆ Leadership Styles and Quality Performance through Systems Management

### **Session 2**

- ◆ Coaching and Evaluation Models for Improved Employee Performance

### **Session 3**

- ◆ Finance and Corporate Compliance for the Director of Nursing

### **Session 4**

- ◆ QIS Survey and Innovative Practice Models

### **Session 5**

- ◆ Legal and Ethical Aspects of Nursing Service Management

### **Session 6**

- ◆ Leading Successful Teams: Taking your Team to the next Level

*This activity has been submitted to the New York State Nurses Association for approval to award 30 contact hours. The New York State Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.*